

City Park Co-operative Apartments Inc.

**A BY-LAW TO COMPLY WITH THE
ONTARIO *HOUSING SERVICES ACT***

By-law No. 7

HOUSING SERVICES ACT BY-LAW

Passed by the Board of Directors on .

Confirmed by the Members on .

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By-law No. 7 *HSA* By-law

This By-law contains rules which City Park Co-operative Apartments Inc. (the Co-op) is adopting to comply with the Ontario *Housing Services Act*.

It changes the Co-op's existing by-laws in the following areas:

- Appendices to the Occupancy Agreement (Appendices A, B, and C)
- Required internal transfers (Article 3)
- Guest rules for members who pay a geared to income housing charge (Article 4)
- Procedures for decisions, reviews and notices (Article 6)
- Selection of geared to income and special needs members (Article 7)
- Forms to be used by the Co-op (Forms A to I)

1. ABOUT THIS BY-LAW

1.1 Special Meanings

Certain words have special meanings when used in this By-law.

- a. “*Housing Services Act*” means the Ontario *Housing Services Act* and any amendments.
- b. “*Co-operative Corporations Act*” means the Ontario *Co-operative Corporations Act*, and any amendments.
- c. “Regulations” means official Regulations passed by the Ontario government under the *Housing Services Act*, and any amendments.
- d. “Local Rules” means rules and standards that are officially set by the Service Manager in compliance with the *Housing Services Act*.
- e. A “Service Manager” is the municipal body that relates to the Co-op under the *Housing Services Act*. The Service Manager for the Co-op is the City of Toronto.
- f. “Government Requirements” is a term used in this By-law to refer to the rules that apply to co-ops as stated in the *Housing Services Act*, the Regulations, Local Rules or any of them.
- g. A “Review” is a review of a decision about geared-to-income resulting from an appeal by an applicant or member under Government Requirements. Procedures for reviews by the Co-op are in Attachment 3 – Procedure for Decisions, Reviews and Notices and Attachment 5 – Procedure for a Review of a Refusal of Membership Application.

Words that have special meanings in the *Housing Services Act* and the Regulations have the same meaning when used in this By-law unless another meaning is clearly intended.

Some other words have special meanings in this By-law. These include:

- Applicable occupancy standards (section 3.6)
- Household (section 5.6).

1.2 Applicable Rules

Many of the rules applicable to co-ops are set out in the *Housing Services Act*, the Regulations and Local Rules. The Co-op must obey these rules even if they conflict with its by-laws. The Co-op is also bound by the provisions in the *Co-operative Corporations Act*.

If there is a conflict among rules, they will govern in this order:

1. the Co-operative Corporations Act and the Housing Services Act

2. the Regulations under the Housing Services Act and any regulations that are relevant under the Co-operative Corporations Act
3. Local Rules
4. this By-law, including the Appendices, Forms and Attachments
5. the other by-laws of the Co-op.

1.3 Relation to Other By-laws

- a. This By-law takes the place of or amends all previous by-laws or resolutions that deal with matters covered by this By-law. If there is a conflict, this By-law governs.

The following by-laws, or parts of by-laws, are repealed when this By-law is passed:

- The Occupancy By-law (By-law No. 3), section 3.7, (Housing Charge Assistance)
- Social Housing Reform Act By-law No. 6

2. OCCUPANCY AGREEMENT

2.1 Occupancy Agreement

- a. The Occupancy By-law is amended by deleting Appendices A and B of the Occupancy By-law and replacing them with Appendices A, B and C to this By-law.
- b. The attached Appendices A and B will be used for all members. The attached Appendix C, Terms of the Member's Housing Charge Subsidy, will be used only for members who pay a geared to income housing charge.
- c. The Co-op and the members must obey this By-law and the Occupancy Agreement and the Appendices to the Occupancy Agreement that apply to them, even if a particular member has not signed an Occupancy Agreement or the Appendices.

2.2 Signing Occupancy Agreement

- a. New members must sign Appendices A and B when their membership in the Co-op begins and they sign an Occupancy Agreement. If they pay a geared to income housing charge, they must also sign Appendix C.
- b. Existing members who pay a market housing charge must sign Appendices A and B when they would be signing a new Occupancy Agreement.
- c. Existing members who pay a geared to income housing charge must sign Appendices A, B and C within 12 months of this By-law passing. The Service Manager may require new Appendices to be signed sooner.

- d. Existing members who pay a market housing charge and start to receive geared to income assistance must sign Appendices A, B and C when they start to receive geared to income assistance.
- e. Existing members must sign Appendices A and B, and Appendix C if applicable, when there is a change in their household size.
- f. Members who pay a geared to income housing charge must make sure that non member occupants in their household sign the Appendices as stated in the signature section.

3. REQUIRED INTERNAL TRANSFERS

3.1 Purpose of Article 3

The *Housing Services Act* requires the Service Manager to set up a waiting list system. This includes rules about internal transfers. The Co-op's policies and procedures must comply with Government Requirements. They are different from the Co-op's earlier policies as stated in its by-laws.

3.2 Relation to Other By-laws

The policies and procedures set out in this Article are intended to work with the Co-op's existing by-laws. If there is a conflict, this By-law governs. This By-law covers only required moves for:

- households paying a geared-to-income housing charge who have requested an internal move and been given special priority status under Government Requirements and
- households who pay a geared to income housing charge and are overhoused under applicable occupancy standards (see section 3.6) and

3.3 Internal Waiting List

The Co-op will have a waiting list for internal transfers. The Internal Waiting List will include transfers required under this By-law and all other transfers.

3.4 Existing Waiting List

The Co-op's internal waiting list at the time this By-law is confirmed will be continued as the Internal Waiting List referred to in this By-law. It will be adjusted as necessary to fit the categories and rules stated in this By-law.

3.5 Priority

- a. This section states the order of priority for allocating a unit when it becomes vacant. It is subject to all Government Requirements and the specific provisions set out in this By-law.

- b. The board of directors will offer the unit in the following order:
- first, to geared-to-income members who have requested an internal transfer and been given special priority status under Government Requirements
 - second, to members who have to make a required transfer under section 3.9 (Overhoused Geared to Income) of this By-law.
 - third, to members on the Internal Waiting List who are required to transfer under the Co-op's by-laws
 - fourth, to members who have requested an internal transfer pursuant to the Member Selection and Unit Allocation By-law No. 4
 - fifth, to external applicants.

3.6 Applicable Occupancy Standards

In this By-law "applicable occupancy standards" means the occupancy standards, if any, set out in the Co-op's Occupancy By-law and the occupancy standards set by the service manager for geared-to-income households.

3.7 Special Priority Status for Members Requesting an Internal Transfer

- a. This category is made up of geared-to-income households who have been given special priority status on the Internal Waiting List due to abuse by another member of the household or immigration sponsor. Geared-to-income households are included if the Co-op has at least one unit where the household would not be overhoused.
- b. Households paying a geared-to-income housing charge who have been given special priority status under Government Requirements and have requested an internal transfer will be offered units of a size and type for which they are eligible under applicable occupancy standards.
- c. Within this category, priority will be as stated in Government Requirements.
- d. If the household is removed from the special priority category under Government Requirements, the household will be removed from the Internal Waiting List.

3.8 Required Transfers

Sections 3.8 to 3.12 state rules for priority in offering units to households that must move to another unit according to Government Requirements. In this By-law these moves are called required transfers.

3.9 Overhoused – Geared to Income Households

- a. This category is made up of households paying a geared to income housing charge who have received a notice that they are overhoused from the Service Manager (or the Co-op on behalf of the Service Manager) if the Co-op has at least one unit where the household would not be overhoused. If the Co-op is giving the notice that a household is overhoused, the Co-op can use Form A, Notice of Geared to Income Decision with the Right to Review.
- b. Within this category, priority will be as stated in Government Requirements .

3.10 Procedure for Required Transfer

This section applies to Notices to Transfer under section 3.9. It replaces any notice requirements or other procedures relating to these notices in the Co-op's other by-laws.

3.11 Effect of Refusals – Overhoused Geared to Income Households

Households within section 3.9 may refuse the units according to Local Rules without losing their geared-to-income assistance and being removed from the Internal Waiting List. There may be a Local Rule when a refusal is not counted.

3.12 Effect of Refusals – Special Priority Households

Households within section 3.7 may refuse units according to Local Rules without being removed from the Internal Waiting List. There may be a Local Rule when a refusal is not counted.

3.13 Role of Staff in Making Offers

- a. Co-op staff are authorized to make offers to households that are required to transfer under this By-law without referring them to the board.
- b. Co-op staff and directors will keep the board up to date on information they may have regarding potential move outs and internal transfers. This is to permit offers to be made quickly.

3.14 Making and Accepting Offers

The rules about offering units and how members accept the offer are in sections 6(k), 6(1), and 6(m) of the Membership Approval and Unit Allocation By-law.

3.15 No Liability

Anything in the Co-op's by-laws, or any commitment made by anyone that is not authorized by the board, will not create liability for the Co-op. The Co-op will not be liable to anyone for:

- any error, omission, or mistake concerning the Internal Waiting List
- the allocation of units or geared to income assistance

- the failure to allocate units or geared to income assistance to persons on the Internal Waiting List.

3.16 Things Not Stated in By-laws

The board will decide anything relating to the Internal Waiting List not stated in this By-law or in the Co-op's other by-laws or in Government Requirements.

4. GUEST RULES

4.1 Purpose of Article 4

The Regulations require the Co-op to set rules for the temporary accommodation of guests in geared to income units. This Article only applies to households who pay a geared to income housing charge.

4.2 Relation to Other By-laws

The policies and procedures stated in this Article are intended to work with the Co-op's existing by-laws. If there is a conflict, this By-law governs.

4.3 Guest Rules

The Co-op's guest rules for members who pay a geared to income housing charge will be as stated in Article 7 of the Occupancy By-law, especially sections 7.4 (Casual Guests) and 7.5 (Long Term Guests), except as changed by this By-law.

4.4 Income of Guests

Despite anything in the Occupancy By-law or the Co-op's other by-laws, if anyone is accommodated in a unit for more than three months for any number of visits during any twelve month period, the income of that person must be included when calculating a geared to income housing charge. The board can choose the twelve month period.

If Government Requirements are changed to establish a time limit for including income of guests, or a maximum time limit for co-ops to use, that time limit or maximum time limit will apply instead of what is stated in this By-law.

4.5 Signing Appendices

If a guest's income is included under section 4.4, the household must submit new Appendices A, B and C to the Occupancy Agreement including the guest's signature.

5. PROCEDURES FOR DECISIONS, REVIEWS AND NOTICES

5.1 Purpose of Article 5

Under Government Requirements the Co-op must use specific procedures when making certain kinds of decisions about geared to income assistance and refusing applicants. These procedures are different from the Co-op's earlier procedures as stated in its by-laws.

The procedures for refusing geared to income applicants are set out in Article 6 (Selection of Geared to Income).

5.2 Relation to Other By-laws

The policies and procedures stated in this Article are intended to work with the Co-op's existing by-laws, but some of them may be different from existing by-laws. If there is a conflict, this By-law governs. The procedures stated in this Article replace the procedures in the Co-op's other by-laws that deal with the decisions listed in section 6.4 (Kinds of Decisions under Government Requirements).

5.3 Decisions by Co-op

Some of the decisions that are dealt with in this Article must always be made by the Co-op under Government Requirements. Other decisions are the responsibility of the Service Manager, but can be delegated to the Co-op. Some decisions are the responsibility of the Co-op, but can be delegated to another party, such as a support services agency or the Service Manager.

The arrangement can be that the decision is made by the Co-op, but the review of that decision is made by the other party, or that both the decision and the review are made by the Co-op.

This Article only applies to decisions that are being made by the Co-op and reviews that are being done by the Co-op.

5.4 Kinds of Decisions under Government Requirements

The kinds of decisions that are referred to in sections 5.7 (Request for Review) and 5.8 (Procedure for Review) are:

- a decision that a household is not eligible or is no longer eligible for geared to income assistance
- a decision that a household is not included in a category within the internal waiting list that is given priority over other categories
- a decision about the type and size of unit for which a household is eligible, if the household pays or will pay a geared to income housing charge

- a decision about the amount of a geared to income housing charge payable by a household

5.5 Making Decisions

- a. Under Government Requirements no one who discussed a decision with the decision-maker or who took part in making a decision mentioned in section 5.4 (Kinds of Decisions under Government Requirements) can take part in the review of that decision.

Under Government Requirements, anyone taking part in reviewing the decision must be knowledgeable about the relevant Government Requirements and Local Rules.

When the Co-op is responsible for the reviews of any of the decisions mentioned in section 5.4, the original decisions will be made, in whole or in part, by:

- a staff person
 - a support services agency (if applicable) or
 - another party.
- b. Who makes the decision may be different depending on the type of decision. The board will decide who will make the decision. The board will ask the decision maker to sign a confidentiality agreement, if the confidentiality provisions of the Co-op's by-laws do not apply to them, unless they are bound by professional or other adequate confidentiality obligations.

5.6 Meaning of "Household"

"Household" has a special meaning in this Article and other parts of this By-law when referring to a geared to income household. "Household" means all members and all non member occupants of the unit, including:

- anyone who is a member of the household 16 years of age or older, and
- anyone whose income is considered in setting the amount of a geared to income housing charge, such as long term guests.

This may include people who are not considered part of a household under other parts of the Co-op's by-laws, such as a guest whose income is considered in setting a geared to income housing charge under section 4.4 (Income of Guests).

5.7 Request for Review

If any member of a household disagrees with a decision mentioned in section 5.4 (Kinds of Decisions under Government Requirements), they have the right to a review of the decision. They must follow the Government Requirements for requesting a review. The requirements are set out in Attachment 2 – Request for a

Review of a Geared-to-Income. The Board will update Attachment 2 from time to time if Government Requirement change. If there is a conflict between Attachment 2 and Government Requirements, Government Requirements will apply.

5.8 Procedure for Review

If the Co-op is responsible for doing the review of a decision, the Co-op must follow the Government Requirements for reviews. These requirements are set out in Attachment 3 – Procedure for Review of Geared-to-Income. The Board will update Attachment 3 from time to time if Government Requirements change. If there is a conflict between Attachment 3 and Government Requirements, Government Requirements will apply.

5.9 Role of Board Members

In making decisions under this By-law individual directors must be very careful to avoid any bias or conflict of interest. Directors must observe all rules relating to this in the Co-op by-laws and the *Co-operative Corporations Act* and Government Requirements.

5.10 No Appeal to Members

Decisions under this By-law cannot be appealed to the members.

5.11 Confidentiality Agreement

When the board decides to ask someone to sign a confidentiality agreement under this By-law, it can use the attached Form E, Confidentiality Agreement.

5.12 Things Not Stated in By-laws

The board will decide anything relating to the procedures for decisions dealt with in this Article that are not stated in this By-law or in the Co-op's other by-laws or in Government Requirements.

6. SELECTION OF GEARED TO INCOME MEMBERS

6.1 Purpose of Article

Government Requirements contain rules and procedures about rejecting applications for membership from applicants who will pay a geared to income housing charge. This Article applies to them. It does not apply to applications for market units.

6.2 Relation to Other By-laws

The policies and procedures stated in this Article are intended to work with the Co-op's existing by-laws, but some of them may be different from existing by-laws. If there is a conflict, this By-law governs. Rights to information, review and other things dealt with in this Article will replace information, appeal and similar rights in

the Co-op's other by-laws for applicants who will pay a geared to income housing charge.

6.3 Making Decisions

- a. The board will pass a motion to create a membership committee. The Organizational By-law sections will apply to it.
- b. The board will decide how many members are on the committee. The committee could be a committee with only one member.
- c. The board will decide who makes up the committee. The board can decide to include directors, non-directors, staff or any combination. Any volunteers must be approved by board motion.
- d. The board will decide the duties of the committee.
- e. The committee will report to the board on each application and will normally include a recommendation to accept or refuse the application.
- f. The board can decide to accept or refuse the application.

If a review is requested, it will be conducted by the board.

Directors who were on the Membership Committee that made the original report to the board cannot participate in the review as directors.

6.4 Refusal of Geared to Income

The Co-op may refuse to offer a unit to a household applying for geared to income assistance only for the following reasons (or any other reasons that may be stated in Government Requirements in the future):

- a. selection of the household would be contrary to the Co-op's mandate
- b. the Co-op has reasonable grounds to believe, based on the household's rental history, that the household may fail to fulfill the obligation to pay housing charges for the unit in the amount and at the times they are due
- c. members of the household do not agree to accept their responsibilities as members of the Co-op, or the Co-op has reasonable grounds to believe that members of the household will not accept or will be unable to accept those responsibilities

6.5 Notice of Refusal

The first time an application from a household is refused, the Co-op will give notice of the refusal by following the procedures in Government Requirements. If Government Requirements change, the Co-op will use any new Government Requirements.

6.6 Request for Review

If any member of a household disagrees with the refusal of their membership application, they have the right to a review of the decision. There is only a right to review the first time an application from a household is refused.

Applicants must follow the procedure in Government Requirements for requesting a review. The procedure is set out in Attachment 4 - Request for a Review of a Refusal of Membership Application. The Board will update Attachment 4 from time to time if Government Requirements change. If there is a conflict between Attachment 4 and Government Requirements, Government Requirements will apply.

6.7 Procedure for Review

Co-ops must follow the Government Requirements for procedures for a review. These requirements are set out in Attachment 5 - Procedure for Review of a Refusal of Membership Application. The Board will update Attachment 5 from time to time if Government Requirements change. If there is a conflict between Attachment 5 and Government Requirements, Government Requirements will apply.

6.8 No Liability

Anything in the Co-op's by-laws, or any commitment made by anyone that is not authorized by the board, will not create liability for the Co-op. The Co-op will not be liable to anyone for:

- any error, omission, or mistake concerning an application for membership or occupancy or external waiting lists
- the allocation of units or geared to income assistance
- the failure to allocate units or geared to income assistance.

6.9 Things Not Stated in By-laws

The board will decide anything relating to selection of geared to income and special needs members that are not stated in this By-law or in the Co-op's other by-laws or in Government Requirements.

CERTIFIED to be a true copy of By-law No. 7 of City Park Co-operative Apartments Inc., passed by the Board of Directors at a meeting held on _____ and confirmed by a two thirds vote at a meeting of members held on _____

Secretary

APPENDIX A:
Charges to the Member
City Park Co-operative Apartments Inc.

Unit: _____ Monthly charges
as of: _____

Market housing charge	\$0.00
Less Geared-to-income assistance	<u>- 0.00</u>
 Your housing charge*	 \$0.00
Parking charge	0.00
Cable TV charge	0.00
Sector support charge	0.00

Your total housing charge is:	<u>\$0.00</u>
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Member deposit: \$ _____

Note: The figures stated may change from time to time as stated in the Co-op by-laws or the other rules about geared-to-income assistance, if applicable. There may be other charges as permitted under the Co-op by-laws and Government Requirements.

Signatures of Members:

1. _____
Print name

Signature

Date

2. _____
Print name

Signature

Date

3. _____
Print name

Signature

Date

4. _____
Print name

Signature

Date

7. **Signatures of Non-member Occupants if household pays a geared-to-income housing charge:**

1. _____
Print name

Signature

Date

2. _____
Print name

Signature

Date

3. _____
Print name

Signature

Date

4.

Print name

Signature

Date

Note: This form must be signed by all members. If the household pays a geared-to-income housing charge, this form must also be signed by all non-member occupants, including:

anyone who is required to sign by the Service Manager

anyone whose income is considered in setting the amount of a geared-to-income housing charge, such as long-term guests.

APPENDIX B:
Member's Household
City Park Co-operative Apartments Inc.

Unit: _____ Monthly charges
as of: _____

Market housing charge	\$0.00
Less Geared-to-income assistance	<u>- 0.00</u>
 Your housing charge*	 \$0.00
Parking charge	0.00
Cable TV charge	0.00
Sector support charge	0.00

Your total housing charge is:	<u>\$0.00</u>
--------------------------------------	----------------------

Member deposit: \$ _____

Note: The figures stated may change from time to time as stated in the Co-op by-laws or the other rules about geared-to-income assistance, if applicable. There may be other charges as permitted under the Co-op by-laws and Government Requirements.

Signatures of Members:

1. _____
Print name

Signature

Date

2. _____
Print name

Signature

Date

3. _____
Print name

Signature

Date

4. _____
Print name

Signature

Date

Signatures of Non-member Occupants if household pays a geared-to-income housing charge:

1. _____
Print name

Signature

Date

2. _____
Print name

Signature

Date

3. _____
Print name

Signature

Date

4. _____
Print name

Signature

Date

Note: This form must be signed by all members. If the household pays a geared-to-income housing charge, this form must also be signed by all non-member occupants, including:

anyone who is required to sign by the Service Manager

anyone whose income is considered in setting the amount of a geared-to-income housing charge, such as long-term guests.

APPENDIX C:
Terms of the Member's Housing Charge Subsidy
City Park Co-operative Apartments Inc.

Unit: _____

Rules for geared to income assistance:

1. This document states rules for households paying a geared to income housing charge.
2. These rules are required by the Housing Services Act and Regulations passed by the Ontario Government, and Local Rules set by the municipal Service Manager. These are called Government Requirements.
3. This document does not state all the rules that apply. Government Requirements and the Co-op by-laws have many other rules for households who receive geared to income assistance.
4. Households receiving geared to income assistance are responsible for finding out about all the rules that apply to them. This includes any changes in the rules.
5. The Co-op or the Service Manager can give people an information package that may answer any questions about the rules. Members should ask the Co-op or Service Manager if they have any other questions.
6. The rules in this document could be changed if Government Requirements or the Co-op's by-laws are changed. The new rules will govern even if there is no change in this document.
7. In case of conflict, Government Requirements will take priority over this document.

Basic agreement

8. The household and the Co-op agree to comply with the rules in Government Requirements and the Co-op by-laws. The household and the Co-op agree to comply with all decisions duly made under Government Requirements and the Co-op by-laws.
9. "Household" in this document means all members and all non member occupants of the unit. This includes:
 - anyone who is required to sign the Occupancy Agreement by the Service Manager, and
 - anyone whose income is considered in setting the amount of a geared to income housing charge, such as long term guests.

This may include people who are not considered part of a household under other parts of the Co-op's by-laws.

10. Each person who is part of the household will be fully responsible for all obligations of the household under this document and the Co-op's Occupancy Agreement and by-laws. By signing this document each person agrees to perform those obligations.
11. This document forms an agreement between the Co-op and each member and non member occupant. Each non member occupant who signs this document agrees to comply with the applicable parts of the Co-op's Occupancy Agreement and by-laws and the Co-op's standard Long term Guest Agreement.

Amount of geared to income assistance

12. The housing charges payable by the household are stated in Appendix A to the Occupancy Agreement. These charges apply at the time it was signed.
13. A change in the household's financial circumstances could affect their geared to income housing charge in the following ways:
 - The amount of a geared to income housing charge may go up or down.
 - The household may receive no geared to income assistance, but remain eligible for 12 months. This could happen if the household's income increases so that no assistance is payable under the geared to income formula.

Decisions about these things will be made by the Service Manager, or by the Co-op if responsibility has been delegated to it.

14. Overpayments of assistance may have to be repaid to the Co-op. The geared to income housing charge can be increased or the household can be required to repay the entire amount. These decisions will be made by the Service Manager, or by the Co-op if responsibility has been delegated to it.
15. If it is determined that the household did not receive all the assistance it was entitled to, the household will be credited with the underpayment of assistance. The credit will be applied to later housing charge payments as they fall due.
16. Under Government Requirements households may get a notice telling them to obtain certain types of income. The household has to apply for and use reasonable efforts to get the income. If the household does not comply with the notice, it is no longer eligible for assistance. The types of income include:
 - Ontario Works assistance
 - child or spousal support under applicable laws

- employment insurance
- government pension benefits for persons 65 or older
- support or maintenance under an immigration undertaking.

The exact types of income are stated in the Regulations.

Occupancy of unit:

17. No one may occupy the unit except people who were members of the household at the time the Occupancy Agreement was signed and any additional people authorized by the Co-op, as stated in Article 7 (Occupancy by Members) of the Occupancy By-law and Article 4 (Guest Rules) of the *HSA* By-law.
18. The household must report to the Co-op in writing of any persons who cease to occupy the unit or start to occupy the unit after the Occupancy Agreement was signed. These reports must be made within the time set by Government Requirements. This does not include casual guests, if the guest's income does not have to be included in calculating geared to income assistance.
19. The household may no longer be eligible for assistance if the household has not occupied a unit in the Co-op for longer than the time set by the Service Manager, if any. This will not be less than 60 consecutive days or 90 days in a 12 month period. This applies whether or not the absence is permitted under the Co-op's by-laws.
20. Households that are overhoused must follow the applicable rules. Rules relating to overhoused households are in Government Requirements and the Co-op's by-laws. Overhousing will be determined according to occupancy standards under Government Requirements. Occupancy standards do not apply to special needs households.

Giving information:

21. Government Requirements require periodic reviews by the Service Manager for each household receiving geared to income assistance. These items have to be reviewed:
 - continuing eligibility for geared to income assistance
 - amount of geared to income assistance for which the household is eligible
 - size of unit for which the household is eligible.
22. The household must:
 - co-operate in the review

- provide all required information both with respect to members and non member occupants
 - do this within the time limits required.
23. The Co-op may be doing some or all of these reviews on behalf of the Service Manager.
 24. Government Requirements require prompt updating of information. Between reviews, it is the household's responsibility to promptly report in writing to the Service Manager, or to the Co-op if responsibility has been delegated to it:
 - any change in income
 - any change in assets
 - any change in household composition
 - any change in immigration status.
 25. These changes must be reported no matter how small the change is unless the Service Manager has made a different Local Rule.
 26. These reports must be made within the time set by Government Requirements. The household must make these reports even if the paperwork relating to the change has not been received. The household must use any forms that are set by the Service Manager or Co-op.
 27. The household agrees that the Co-op can receive, through its employees or agents, credit information from any credit agency or other source. The member must have all persons in the member's household sign an authorization for a credit check, if requested by the Co-op.
 28. Personal information about the household may be shared with the Service Manager and other bodies as stated in Government Requirements and the Co-op's by-laws or as stated in other laws. Except for this, the Co-op must keep all personal information confidential.

Losing assistance:

29. Households can lose their geared to income assistance if they break any of the rules that apply – whether or not the rules are stated in this document. In addition:
 - They may have to repay amounts that should have been paid by them, either immediately or over time.
 - They will have to meet special requirements to get geared-to-income assistance again. These can include things like:
 - they will have to go on the Service Managers' centralized waiting list

- they will have to pay any arrears, sign a repayment agreement or make reasonable attempts to sign a repayment agreement. The Service Manager or housing provider has to be satisfied that they will repay the arrears
 - they may have to wait up to two years after any crime, offence or misrepresentation relating to geared to income assistance
30. Households can also lose their geared to income assistance without breaking any rules. This can happen for the following reasons:
- a. The household's income increases so that no assistance is payable under the geared to income formula. The household will remain eligible for 12 months in case their circumstances change.
 - b. The household's income or assets increase above a limit set by the Service Manager. The household will no longer be eligible.

Review

31. If any member of a household disagrees with certain decisions, they are entitled to a review of the decision. See section 324 for the types of decisions. The household is entitled to receive notice of the decision.

Members' rights on decisions

32. The household can request a review of:
- a decision that the household is not eligible for geared to income assistance
 - a decision about the amount of a geared to income housing charge
 - a decision about the type and size of unit for which the household is eligible.
33. These decisions are made by the Service Manager, or by the Co-op if responsibility has been delegated to it. Even if responsibility for the decision has been delegated to the Co-op, the Service Manager may be responsible for the review.
34. Procedures, requirements and other rules about reviews are stated in Government Requirements and the Co-op by-laws. See Article 5 of the *Housing Services Act* By-law.
35. Members need to act within the required time limits or they lose the right to a review. Members should ask the Co-op or Service Manager if they do not know who performs the review or if they have any other questions.

By signing this document, the undersigned agrees to observe and comply with the *Housing Services Act*, the Regulations, Local Rules, the Co-op's by-laws, the Co-op's Occupancy Agreement and this document.

Signatures of Members:

1. _____
Print name

Signature

Date
2. _____
Print name

Signature

Date
3. _____
Print name

Signature

Date
4. _____
Print name

Signature

Date

Signatures of Non member Occupants if household pays a geared to income housing charge:

1. _____
Print name

Signature

Date
2. _____
Print name

Signature

Date

3.

Print name

Signature

Date

4.

Print name

Signature

Date

FORM A:
NOTICE OF GEARED TO INCOME DECISION WITH RIGHT TO REVIEW

City Park Co-operative Apartments Inc.

To: Include names of all persons who are part of the household.

Address: _____

This is your notice that the Co-op has made a decision about your household. The decision was made on .

Review

You are entitled to a review of this decision. To receive a review you must follow the Government Requirements in Attachment 2 - Request for Review of a Geared-to-Income Decision. A Copy of Attachment 2 is attached.

The procedures for the review are in Attachment 3 - Procedure for a Review of a Geared-to-Income Decision. A copy of Attachment 3 is attached.

Decision

The decision was:

(check one or more and fill in information below)

☐ that your household is not eligible for geared-to-income assistance.

☐ about the type and size of unit for which your household is eligible, if your household pays or will pay a geared-to-income housing charge. The specific decision was *(fill in specific decision)*:

☐ This is the notice referred to in section 3.9 (Overhoused – Geared-to-Income) of this By-law.

☐ about the category into which your household has been placed on the internal waiting list (*fill in specific decision*):

☐ about the amount of a geared-to-income housing charge payable by your household. The specific decision was (*fill in specific decision*):

Reasons

The reasons for the Co-op's decision are (*fill in details*):

Signature for the Co-op:

Write and sign name of signing authority for co-op
[legal co-op name]*

Date

FORM B:
Notice of Final Geared-to-Income Decision
City Park Co-operative Apartments Inc.

To: Include names of all persons who are part of the household.

Address: _____

This is your notice that the Co-op has made a decision about your household. The decision was made on _____. The decision is final. You may not request a review.

Decision

The decision was:

☐ that your household is eligible for geared-to-income assistance.

Inclusions

If the decision was a decision that your household is eligible for geared-to-income assistance, the following Notices accompany this Notice, if applicable (check one if applicable)

☐ a Notice about the type and size of unit for which your household is eligible (Form B).

Signature for the Co-op:

Write and sign name of signing authority for co-op
[legal co-op name]*

Date

FORM C:
Notice of Board Meeting to Conduct Review of Geared-to-Income
City Park Co-operative Apartments Inc.

To: Include names of all persons who are part of the household.

Address: _____

The Co-op gave you a Notice dated _____, about a decision or decisions described in the Notice.
You requested a review.

Meeting to Conduct the Review

The board of directors is going to conduct the review at a board meeting. This meeting will be on _____, in the [location]* at the Co-op, [street address]*, [municipality]*, Ontario. The board meeting will start at _____, but you do not have to arrive before _____. Because of the time frames set by Government Requirements, the board cannot change this time.

Fill in the date of the meeting, the room or location, the street address and the municipality, the start time and the time that the member must arrive.

You may appear and speak at the meeting. You may present written material. You may have a lawyer or other representative speak for you.

You may withdraw your request for a review by giving written notice to the Co-op.

Information

The information used to make the decision is [fill in details and/or attach copies of information]

Signature for the Co-op:

Write and sign name of signing authority for co-op
[legal co-op name]*

Date

FORM E:
Notice of Decision after Review of Geared-to-Income Decision
City Park Co-operative Apartments Inc.

To: Include names of all persons who are part of the household.

Address:

The Co-op gave you a Notice dated _____ about a decision or decisions described in the Notice.
You requested a review.

This is your notice that the Co-op has conducted a review of the decision. The following is the result of the review:

- ☐ There is no change in the decision. The original decision has been confirmed.
- ☐ The original decision has been changed. The new decision is (fill in specific decision):

The decision stated above is final.

Signature for the Co-op:

Write and sign name of signing authority for co-op
[legal co-op name]*

Date

FORM E: Confidentiality Agreement
City Park Co-operative Apartments Inc.

I have agreed to assist the Co-op in performing a review of one or more decisions under the Co-op's Housing Services Act By-law.

Confidential information is any personal, financial, medical or other information about any individuals.

I agree that I will keep secret any confidential information that I learn in connection with a review unless required by law to reveal it or unless it is revealed to the Co-op board or staff in relation to the review process.

Write and sign name.

Date

FORM F:
Notice of Refusal of Membership Application
City Park Co-operative Apartments Inc.

To: Include names of all persons who are part of the household.

Address: _____

This is your notice that the Co-op refuses to offer you membership and a unit of housing in the Co-op.

You are entitled to a review of this refusal. To receive a review you must follow the rules in Attachment 4 - Request for Review of Refusal of Membership Application. A copy of Attachment 4 is attached to this notice.

This request must be received by the Co-op on or before (see note at end about what date to insert)

The procedures for the review are stated in Attachment 5 - Procedure for Review of Refusal of Membership Application. A copy of Attachment 5 is attached to this notice.

Reasons

The reasons for the Co-op's refusal to offer the unit to you are:

Check one or more and fill in details below.

- ☐ the Co-op has reasonable grounds to believe, based on your household's rental history, that your household may fail to fulfill the obligation to pay housing charges for the unit in the amount and at the times they are due
- ☐ members of your household did not agree to accept their responsibilities as members of the Co-op, or the Co-op has reasonable grounds to believe that members of your household will not accept or will be unable to accept those responsibilities

Details

The facts on which the Co-op relied in making its decision not to offer the unit to you are:

Signature for the Co-op:

Write and sign name of signing authority for co-op
[legal co-op name]*

Date

FORM G:
Notice of Board Meeting to Conduct Review of Refusal of Membership Application
City Park Co-operative Apartments Inc.

To: **Include names of all persons who are part of the household.**

Address: _____

The Co-op refused to offer you a unit of housing in the Co-op. You requested a review of this refusal.

Meeting to Conduct the Review

The board of directors is going to conduct the review at a board meeting. This meeting will be on _____, in the [location]* at the Co-op, [street address]*, [municipality]*, Ontario. The board meeting will start at _____, but you do not have to arrive before _____. Because of the time frames set by Government Requirements, the board cannot alter this time.

Fill in the date of the meeting, the room or location, the street address and the municipality, the start time and the time that the member must arrive.

You may appear and speak at the meeting. You may present written material. You may have a lawyer or other representative speak for you.

You may withdraw your request for review by giving written notice to the Co-op.

Information

The information used to make the decision is [fill in details and/or attach copies of information].

Signature for the Co-op:

Write and sign name of signing authority for co-op
[legal co-op name]*

Date

FORM H:
Notice of Result of Review of Refusal of Membership Application
City Park Co-operative Apartments Inc.

To: **Include names of all persons who are part of the household.**

Address:

The Co-op refused to offer you a unit of housing in the Co-op. You requested a review of this refusal.

This is your notice that the Co-op has conducted a review of the refusal.

Check one or more

- ☐ The original refusal has been confirmed. The Co-op still refuses to offer you membership and a unit of housing in the Co-op.
- ☐ The original refusal has been reversed. The Co-op has accepted your household for membership. You will become a member when a unit is allocated to you and you sign all necessary papers. You will be contacted when a unit is available.
- ☐ The original decision has been changed. The Co-op is prepared to accept your household for membership, if the conditions stated below are fulfilled. You will become a member when the conditions are fulfilled, a unit is allocated to you and you sign all necessary papers. You will be contacted when a unit is available. If the conditions are not fulfilled, your application is refused.

Note: Insert any conditions such as having a specific person sign a guarantee document satisfactory to the Co-op. Conditions should state when they must be fulfilled. You should be careful about timing. For instance, if a guarantor is suggested you would ordinarily not be able to complete a credit check on them within 48 hours of when a unit is available.

The decision stated above is final.

Signature for the Co-op:

Write and sign name of signing authority for co-op
[legal co-op name]*

Date

ATTACHMENT 1:
Notices

This Attachment does not form part of the By-law itself. The board of directors may update it from time to time.

- a. Government Requirements have special rules for notices of decisions relating to geared-to-income households and special needs households. These are different depending on:
 - the kind of decisions
 - whether the household has a right to a review or does not have a right to a review
 - whether the decision is that the household is eligible or not eligible.
- b. When the Co-op gives notices about things dealt with in this By-law, it must follow the procedure in Government Requirements. If Government Requirements change, the Co-op will use any new Government Requirements.
- c. The Co-op will give each member of the household notice of these decisions if they are made by the Co-op. The notice must be given according to Government Requirements. If the decision is about special priority status or a household that has special priority status, only the member who made the request for special priority status will be given notice of these decisions.
- d. Notices can be signed for the Co-op by a staff person or any director. The person signing a notice is authorized to fill in all the blanks.
- e. A person who signs a notice about a decision cannot be involved in the review of that decision.
- f. A notice is received
 - the date the notice was actually handed to a member of the household
 - the next business day after it was left at the household's last known address
 - the fifth business day after mailing.
- g. When this By-law refers to "business days" it means days from Monday to Friday, other than public holidays.
- h. When giving notice of decisions about eligibility for geared-to-income assistance or special needs housing, the Co-op can use:

- **Form A**, Notice of Geared-to-Income with Right to Review if the decision is that the household is not eligible
 - **Form B**, Notice of Final Geared-to-Income if the decision is that the household is eligible.
- i. When giving notice of other decisions mentioned in section 5.4 (Kinds of Decisions under Government Requirements), the Co-op can use **Form A**.
- Form B** is given to state that the household is eligible for geared-to-income assistance.
- Form A** is given about the type and size of unit for which the household is eligible.
- j. If a written request has been received from a member of a household for a review of a geared-to-income, the Co-op can use **Form C**, Notice of Board Meeting to Conduct Review of Geared-to-Income and Special Needs Decision.
- k. When the review of a geared-to-income decision has been conducted, the Co-op can use **Form D**, Notice of Decision after Review.
- l. If the confidentiality provisions of the Co-op's by-laws do not apply or any professional or other adequate confidentiality obligations, the Co-op can ask someone to sign **Form E**, Confidentiality Agreement.
- m. If a decision has been made to refuse a membership application, the Co-op can use the attached **Form F**, Notice of Refusal of Membership Application for Geared-to-Income.
- n. If a written request has been received from a member of a household for a review of a refusal of membership application, the Co-op can use **Form G**, Notice of Board Meeting to Conduct Review of Refusal of Membership Application.
- o. When the review of a refusal of a membership application has been conducted, the Co-op can use **Form H**, Notice of Result of Review of Refusal of Membership Application.

ATTACHMENT 2:
Request for a Review of a Geared-to-Income Decision

This Attachment does not form part of the By-law itself. The board of directors may update it from time to time.

- a. To request a review of a geared-to-income decision, a member of the household must give a written request to the Co-op.
- b. The request must be received within the time frame in Government Requirements.
- c. The Co-op can extend the time for giving a request for a review if the Co-op is satisfied that the member of the household acted in good faith and was unable to comply with clause (b) because of absence, accident, illness or some other reason beyond their control.
- d. An individual may withdraw their request for a review by giving written notice to the Co-op. The withdrawal is not effective if it is received after the review is completed.

ATTACHMENT 3:
Procedure for a Review of a Geared-to-Income Decision

This Attachment does not form part of the By-law itself. The board of directors may update it from time to time.

- a. If the Co-op is responsible for doing the review of a decision, the Board will conduct the review.
- b. The review must be completed within the time frame in Government Requirements after the request for the review is received.
- c. Because of the time frames in Government Requirements, the board cannot extend the time for doing the review of a decision mentioned in section 5.4 (Kinds of Decisions under Government Requirements).
- d. Each member of the household that requested the review will be given five days written notice of the board meeting at which the review will be conducted. The board can use the attached Form C, Notice of Board Meeting to Conduct Review.
- e. Members of the household involved can attend and speak at the board meeting, or have a representative speak. The representative can be a lawyer or another person.
- f. Directors, staff members and others who discussed the decision with the decision-maker or who took part in making the decision cannot take part in the review of a decision mentioned in section 6.4 (Kinds of Decisions under Government Requirements).
- g. Anyone who is not knowledgeable about the relevant Government Requirements and Local Rules cannot take part in the review of a decision mentioned in section 6.4 (Kinds of Decisions under Government Requirements). See clause (a) of section 6.5 (Making Decisions).
- h. The board can get help from someone with special knowledge, such as a representative of a support services agency (if applicable), their local federation or the manager of another Co-op.
- i. That party can review the file before the meeting, but must give their advice to the board at the meeting so that the household involved can hear it and make any comments on it. The board will ask that party to sign a confidentiality agreement, if the confidentiality provisions of the Co-op's by-laws do not apply to them, unless they are bound by professional or other adequate confidentiality obligations.
- j. In the case of medical or similar evidence, the board can rely on a letter from a doctor or other professional, but it must give a copy of the letter to the household with the notice of the meeting or within two business days of receiving it, if it is received after the notice of the meeting was sent.

- k. The board can make any decision that could have been made originally. This decision could be more favourable to the household, or less favourable.
- l. The board must give written notice of its decision to the individuals who requested the review within the time frame in Government Requirements after the board meeting. The board can use the attached Form F, Notice of Decision after Review.
- m. The board can delegate responsibility for all reviews, or specific kinds of reviews, or a specific review to a committee made up of directors. The committee will perform the duties of the board under this section and all rights and responsibilities of the board will be exercised by the committee. The decision of the committee will be considered the decision on the review and cannot be appealed to the board.

ATTACHMENT 4:
Request for a Review of a Refusal of a Membership Application

This Attachment does not form part of the By-law itself. The board of directors may update it from time to time.

- a. To request a review of a refusal of a membership application, a member of the household must give a written request to the Co-op.
- b. The request must be received within the time frame in Government Requirements.

Note: Your Service Manager will set a local rule about the time frame.

- c. The Co-op can extend the time for giving a request for a review if the Co-op is satisfied that the member of the household acted in good faith and was unable to comply with clause (b) because of absence, accident, illness or some other reason beyond their control.
- d. An individual may withdraw their request for a review by giving written notice to the Co-op. The withdrawal is not effective if it is received after the review is completed.

ATTACHMENT 5:
Procedure for a Review of a Refusal for Membership Application

This Attachment does not form part of the By-law itself. The board of directors may update it from time to time.

- a. The Board will conduct the review.
- b. The review must be completed within the time frame in Government Requirements after the request for the review is received.
- c. Each member of the household that requested the review will be given five days written notice of the board meeting at which the review will be conducted. The board can use the attached Form G, Notice of Board Meeting to Conduct Review of Refusal of Membership Application.
- d. Members of the household involved can attend and speak at the board meeting, or have a representative speak. The representative can be a lawyer or another person.
- e. Directors, staff members and others who discussed the decision with the decision-maker or who took part in making the decision cannot take part in the review.
- f. The board can get help from someone with special knowledge, such as a representative of a support services agency (if applicable), their local federation or the manager of another Co-op.
- g. That party can review the file before the meeting, but must give their advice to the board at the meeting so that the household involved can hear it and make any comments on it. The board will ask that party to sign a confidentiality agreement, if the confidentiality provisions of the Co-op's by-laws do not apply to them, unless they are bound by professional or other adequate confidentiality obligations.
- h. In the case of medical or similar evidence, the board can rely on a letter from a doctor or other professional, but it must give a copy of the letter to the household with the notice of the meeting or within two business days of receiving it, if it is received after the notice of the meeting was sent.
- i. The board can make any decision that could have been made originally. This decision could be more favourable to the household, or less favourable.
- j. The board must give written notice of its decision to the individuals who requested the review within the time frame in Government Requirements after the board meeting. The board can use the attached Form H, Notice of Result of Review of Refusal of Membership Application.

Concordance Table – By-law No. 8 “Amendment to Member Selection and Unit Allocation By-law”

Article No.	Housing Services Act (section)	Housing Services Act Regulation (Reg. and Section)	Local Rules
Article 1 – Delete Paragraph 2.3(e)	n/a	O. Reg. 367/11 Section 50(3)	n/a
Article 2 – Delete Paragraph 2.3 and replace	Section 79(1)	O. Reg. 367/11 Section 50(1) – (3), 102(4)	City Guideline 2013-1
Article 3 – Delete Paragraph 5.1 and replace	Section 47 - 48	O. Reg. 367/11 Section 45 - 46	n/a
Article 4 – Add Paragraph 5.1(g)	n/a	n/a	n/a
Article 5 – Add Paragraph 5.3(c)	n/a	O. Reg. 367/11 Section 39	City Guideline 2012-1
Article 6 – Delete Paragraph 6.1(c) and replace	Section 48	O. Reg. 367/11 Sections 47, 52 - 54	n/a
Article 7 – Delete Paragraph 6(d) and replace	n/a	O. Reg. 367/11 Section 54	n/a
Article 8 – Add Paragraph 6(f.1)	n/a	O. Reg. 367/11 Section 54	n/a
Article 9 – Delete section 6(h) and replace	n/a	O. Reg. 367/11 Section 39	City Guideline 2012-3
Article 10 – Add Paragraph 6(k)	n/a	O. Reg. 339/01 Section 11	City Guideline 2012-1
Article 11 – Add Paragraph 6(l)	n/a	O. Reg. 339/01 Section 11	City Guideline 2012-1
Article 12 – Add Paragraph 6(m)	n/a	O. Reg. 339/01 Section 11	City Guideline 2012-1
Article 13 – Add Paragraph 7.2	Sections 155 - 158	O. Reg. 367/11 Sections 50, 138 - 139	City Guideline 2013–1

By-law No. 8

City Park Co-operative Apartments Inc.

Amendments to Member Selection and Unit Allocation By-law

Being a By-law to amend By-law No. 4, Member Selection and Unit Allocation By-law

Be it enacted as a By-law of Co-operative that By-law No. 4 being the Member Selection and Unit Allocation By-law is amended as follows:

1. Delete Paragraph 2.3(e) in its entirety.
2. Delete Paragraph 2.4 and replaced with the following:

Refusals and reviews

- (a) The reasons to refuse an applicant must conform to the criteria stated in paragraph 1.2 of this By-law, the grounds set out in the Co-op's HSA By-law, and to rules that apply to co-ops as stated in the *Housing Services Act*, the Regulations, and Local Rules or any of them (together referred to as "Government Requirements"). The process for refusing applicants including giving notice of the refusal is set out in Section 5 of the Co-op's HSA By-law. The process will apply to all applicants.
 - (b) If any member of a household disagrees with a refusal of their membership application, they have the right to a review of the decision. There is only a right to a review the first time an application from a household is refused. The procedures for reviews are set out in Section 6, Attachment 4 and Attachment 5 of the the Co-op's HSA By-law.
 - (c) The Co-op will maintain a written record of refusals according to Government Requirements.
3. Delete Paragraph 5.1 (e) in its entirety and replaced with the following:

Co-op staff are authorized to make offers to households that are on the External Waiting List.

A unit will be considered available to an applicant on the External Waiting List if no member on the Internal Waiting List is eligible or has accepted the unit.

When a unit becomes available to a household on the External Waiting List, it will be offered to the household with priority on the External Waiting List that has

completed the Co-op's membership application as set out in paragraph 2.2, has been accepted for membership, is eligible for that size and type of unit, and indicates it wants the unit.

4. Add Paragraph 5.1(g) as follows:

Where new information about an approved applicant comes to the attention of the Co-op prior to the offer of a unit, the Co-op may make any appropriate change to its External Waiting List or may withdraw its approval of the application for membership without liability. If approval of the application is withdrawn, the application will be treated as if originally refused and the applicant will be entitled to a review as described in paragraph 7.2 of this By-law.

5. Add Paragraph 5.3(c) as follows:

A household on the Centralized Waiting List (being the the waiting list kept by the Service Manager of households approved for rent-geared-to-income subsidy and special needs units if the Co-op is not the special needs housing administrator) may refuse units as allowed under Government Requirements as defined in paragraph 2.4(a).

6. Delete Paragraph 6.1(c) in its entirety and replace with the following:

(i) Except where the internal transfer is required under the Co-op's HSA By-law or Occupancy By-law, or where the household has been given special priority status and has requested a transfer, applicants for internal transfer must have be members living in a unit at the Co-op for a minimum of one year immediately prior to submitting an application to transfer. Following an internal transfer, members must have been resident in that unit for a minimum of two years immediately prior to applying to transfer to another unit.

(ii) The Board may waive the one-year residency requirements set out in (i), for any of the following reasons:

- the number of persons in the member's household exceeds the maximum under Occupancy Standards applicable to the household;
- the member's household size has changed and, as a result of the change, the household qualifies for a size of unit for which it was not previously eligible;
- the household needs to move to a less expensive unit because of an unexpected change in financial circumstances; or
- any other special need recognized by the Board.

7. Delete Paragraph 6(d) in its entirety and replace with the following:

Members who are in breach of their Occupancy Agreement are not eligible to relocate within the Co-op unless:

- i. the member is in arrears and wishes to relocate to a less expensive unit or
- ii. the member has special priority status.

If a household's request to relocate is refused because of a breach of the Occupancy Agreement, that household may appeal the decision to the Board of Directors. The unit requested will be reserved pending the appeal only if the delay does not result in a vacancy loss for the Co-op.

8. Add Paragraph 6(f.1) as follows:

For geared-to-income households that must make a required transfer under the Co-op's HSA By-law, and households requesting transfers under the special priority provisions of the *Housing Services Act*, the rules are set out in Article 3 of the Co-op's HSA By-law and are subject to Government Requirements. These households have greater priority on the List than households described in sections 6(f) of this By-law.

9. Delete section 6(h) in its entirety and replace as follows:

For geared-to-income households that are overhoused, rules about refusals are in section 3.11 of the Co-op's HSA By-law.

For households that have requested an internal transfer and been given special priority status, the rules about refusals are in section 3.12 of the Co-op's HSA By-law.

For households that are required to move under the Co-op's Occupancy By-law because they don't meet the Co-op's occupancy standards, rules about refusals are in section 6.2 of the Occupancy By-law.

Other households on the Internal Waiting List may refuse two units that have been offered and retain their priority on the Internal Waiting List. If they refuse three units that meet the conditions specified by them in their Internal Transfer Application, they will be removed from the Internal Waiting List.

10. Add Paragraph 6(k) as follows:

Co-op staff are authorized to make offers to households that are on the Internal Waiting List.

Co-op staff will keep the Board up to date on information they may have regarding potential move-outs and internal transfers. This is to permit offers to be made quickly.

11. Add Paragraph 6(l) as follows:

If the Co-op is unable to contact the member with priority on the Internal Waiting List within 48 hours the unit will be offered to the next eligible member. The original household will retain its priority on the Internal Waiting List. The Co-op will maintain written records of the attempts to contact or the actual contacts made with each household including date and time of contact.

12. Add Paragraph 6(m) as follows

Notification of acceptance by applicant must occur as follows:

- (i) Members must notify the Co-op office within 48 hours of being offered a unit whether they wish to accept the unit. If they fail to do so, they will be considered to have refused the unit.
- (ii) Once a member on the Internal Waiting List has accepted a unit, the member must vacate his or her existing unit and move into the new unit on the date specified when the unit was offered. Acceptance of the unit may not be withdrawn without the consent of the board. Members of the household cannot appeal the board's decision.
- (iii) When a member accepts a unit, they must come into the office and sign a form provided by the Co-op accepting the unit and agreeing to move and/or a new Occupancy Agreement. This should be done within the 48 hours, but can be postponed by Co-op staff if it is a weekend or is inconvenient for other legitimate reasons.

13. Add paragraph 7.2 as follows:

All members and applicants can request a review of decisions regarding their priority on the Internal or External Waiting Lists, acceptance of a unit or any other decision regarding the Waiting Lists.

The review process is as set out in Article 5 of the Co-op's HSA By-law. The Co-op must follow those procedures when making a decision regarding an applicant's place on the waiting list and when dealing with an applicant's appeal of the decision.

A list of the Forms and Notices for Reviews of Waiting List Decisions is attached to this By-law as Schedule A.

SCHEDULE A
List of Forms and Notices for Reviews
of Waiting List Decisions

The following forms are from the *Housing Services Act* By-law and are to be used in the process for notification of waiting list decisions and reviews of decisions for all applicants:

Form A	Notice of Geared-to-Income Decision with Right to Review
Form B	Notice of Final Geared-to-Income Decision
Form C	Notice of Board Meeting to Conduct Review of Geared-to-Income Decision
Form D	Notice of Decision after Review of Geared-to-Income Decision

CERTIFIED to be a true copy of By-law No. 8 of City Park Co-operative Apartments Inc., passed by the Board of Directors at a meeting held on _____ and confirmed by a two thirds vote at a meeting of members held on _____

Secretary